

Health care reimbursement account (HCRA)

We are pleased to announce that the University of Texas System is transitioning UT FLEX to a new platform powered by Inspira Financial. Below are key details for you to know:

| Date | Key reminder | What you should do |
|------------|---|---|
| 8/15/2024 | Inspira debit cards should begin shipping 8/15/2024. Please look out for your card in the mail, it will arrive in a plain white envelope. | You will need your debit card to register your HCRA To set up your Inspira account prior to 9/1/2024 visit: mybenefits.inspirafinancial.com. |
| 8/31/2024 | Last day to submit claims to Maestro, any claims after this date should be sent to Inspira. | Submit any outstanding claims incurred through 8/31/2024. |
| 8/31/2024 | This is the last day to use your Maestro HCRA debit card. | Your Maestro HCRA debit card should be disposed of as of 9/1/2024. |
| 9/1/2024 | Your 2024-25 HCRA is active on the Inspira platform, and you can begin using your Inspira debit card and filing claims. | You can now manage and access your account at myUTFLEX.com.* |
| 9/1/2024 | Transition period begins for 2023-24 plan year. Your 2023-24 balances will be unavailable during this period. | Any new claims incurred will be paid from your 2024-25 plan year funds. In mid-September 2024, we will adjust and apply any remaining funds from your 2023-24 HCRA. |
| 9/10/2024 | Transition period ends. | Go to myUTFLEX.com to review your Inspira 2024-25 account. You will also be able to view your 2023-24 remaining balance. |
| 11/15/2024 | This is the last day you that you will be able to incur expenses for your 2023-24 HCRA. | Review your account balance on myUTFLEX.com. |
| 11/30/2024 | This is the last day you can <u>submit claims</u> for your eligible out of pocket expenses for the 2023-24 plan year. | Submit any remaining HCRA claims through myUTFLEX.com. |

Dependent care reimbursement account (DCRA) Below are the key details that you will need to know for the transition to Inspira Financial.

| Date | Key reminder | What you should do |
|------------|---|--|
| 8/31/2024 | Last day to incur DCRA eligible expenses for the 2023-24 plan year. | Spend down any remaining 2023-24 DCRA funds. |
| 8/31/2024 | Last day to submit 2023-24 to Maestro, any claims after this date should be sent to Inspira after Transition period (see below). | Submit any outstanding claims incurred through 8/31/2024. |
| 9/1/2024 | Your 2024-25 DCRA is active on the Inspira platform, and you can begin filing claims. | You can now manage and access your account at myUTFLEX.com.* |
| 9/1/2024 | Transition period begins for 2023-24 plan year. Your 2023-24 balances will not be available during this period. | Hold onto any DCRA claims for 2023-24 plan year until after the Transition period is over on 9/10/2024. Your 2024-25 plan year claims can be submitted. |
| 9/10/2024 | Transition period ends. | Go to myUTFLEX.com to review your Inspira 2024-25 account. You will be able to view your 2023-24 remaining balance and submit claims. |
| 11/30/2024 | This is the last day you can <u>submit claims</u> for your eligible out-of-pocket expenses for the 2023-24 plan year. | Submit any remaining 2023-24 DCRA claims through myUTFLEX.com. |

^{*}If you would like to register your account prior to September 1, 2024, you will need to do it at mybenefits.inspirafinancial.com. After September 1, 2024, you will go to myUTFLEX.com for all of your account needs.

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This material is for informational purposes only. It is not an offer of coverage, and it does not constitute a contract. In case of a conflict between your plan documents and the information in this material, the plan documents will govern. Eligible expenses may vary from employer to employer. Please refer to your employer's Summary Plan Description ("SPD") for more information about your covered benefits. Information is believed to be accurate as of the production date; however, it is subject to change.

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